



**EMERGENCY DEPARTMENT
ADMINISTRATION CONFERENCE**

NOVEMBER 26-27

2019

TORONTO, ON

**IN PERSON CONFERENCE
& LIVE WEBCAST EVENT**

SREMI
SCHWARTZ/REISMAN
EMERGENCY MEDICINE
INSTITUTE



**Mount Sinai
Hospital**
Sinai Health System

**NORTH
YORK
GENERAL**
*Making a World
of Difference*

Emergency Department Administration Conference (EDAC) 2019

November 26-27, 2019

OHA Learning Centre
200 Front Street West, 27th Floor
Toronto, Ontario M5V 3L1

Join us for Canada's leading Emergency Department (ED) Administration Conference, presented by the Schwartz/Reisman Emergency Institute (SREMI).

Day one will provide an update on several issues of importance to current and future leaders and administrators in emergency services, presented by internationally renowned speakers. Day two, will be focused on **"Making Quality & Safety Work for Your Team"**. Experts from around the country will guide participants in an exploration of how merging leadership, quality and safety can influence operations and organizational culture, resulting in positive institutional change and continuous improvement. Using a multi-disciplinary approach, participants will learn how to engage care teams to find innovative and creative ways to help you improve hospital services and patient care.

Individuals can register for one day, or attend both at a reduced rate. To allow for greater accessibility, this event is being offered as both an in-person conference and live webcast.

AGENDA DAY 1: Leadership and Transformation

7:30am

Registration and Breakfast

8:00am-12:00pm

Co-Chairs Welcome

Dr. David Dushenski

MD, CCFP(EM), FCFP
Chief of Emergency Medicine
Schwartz/Reisman Emergency Centre
Sinai Health System

Dr. Paul Hannam

MD, CCFP(EM), FCFP
Chief, North York General Hospital
Assistant Professor
Department of Family and Community Medicine

Dr. Howard Ovens

MD, CCFP(EM), FCFP
Emergency Physician and Chief Medical Strategy
Officer, Sinai Health System
Professor, Department of Family and Community
Medicine University of Toronto

“State of the Union”

Dr. Howard Ovens

**EARLY PREGNANCY CARE IN THE
ED - WHERE ARE WE WHERE ARE WE
GOING?**

**KEYNOTE: Early Pregnancy in the ED -
The Lived Experience**

Dr. Kristen Blakely

PhD (Sociology and Women's and Gender Studies,
Loyola University Chicago), Chair Canadian
Women's Foundation Board of Directors

What Does the Evidence Say?

Dr. Catherine Varner

MD, MSc, CCFP(EM)
Emergency Physician and Clinician Scientist
Department of Emergency Medicine
Schwartz/Reisman Emergency Medicine Institute

**The Early Pregnancy Assessment Clinic -
Our experience at North York General
Hospital**

Dr. Modupe Tunde-Byass

MD, FRCOG (UK), FRCS(C), Cert. Q.1 (U of T)
Obstetrician and Gynaecologist, North York
General Hospital
Assistant Professor of Obstetrics and Gynaecology,
University of Toronto

STAFF ENGAGEMENT

Change Management in a Busy
Community ED

Dr. Prashant Phalpher

MD, CCFP(EM)
Emergency Physician, William Osler Health System
Assistant Professor (adj), McMaster University

“Stuff Happens” - The Place of Incident
Reviews in Creating a Culture of Safety
in your ED

Dr. Paul Hannam

**BIG DATA - CAN IT HELP US WITH
FLOW AND CROWDING?**

The NHS Approach to Predictive
Analysis

Dr. Matthew Cooke

PhD, FRCES, FRCS(Ed), FRCP, FFCI
Chief Clinical Officer, Capgemini UK

The Sick Kids Experience

Dr. Tania Principi

MD, MSc
Director of Strategic Operations and Quality
Improvement; Emergency Department
SickKids Hospital

Does Posting ED Wait Times Online
Affect Patient Choice and Health?

Dr. Stephenson Strobel

MD, MA, CCFP
Emergency Physician, Niagara Health

A Surge is Coming - What do you do?
Medical and Nursing Approaches

Dr. Kuldeep Sidhu

MD, CCFP(EM)
Chief of Emergency Medicine, Hamilton Health
Sciences
Associate Professor, DFCM University of Toronto

Susan Woollard

Vice President
Chief Nursing Executive
North York General Hospital

Lunch and Networking Break

12:45pm-4:30pm

LEADERSHIP IN 2019

Engaging Future Leaders; Focus on
Women

Dr. Carolyn Snider

MD, MPH, FRCPC(EM)
Chief of Emergency Medicine,
St. Michael's Hospital
Associate Professor, University of Toronto

Engaging Future Leaders; Focus on
Millennials

Nora Spinks

CEO, Vanier Institute of the Family

REGIONAL STRUCTURES - WHO
CARES?

The Urgent Care Centre - What Does
the Data Tell us in the UK?

Dr. Suzanne Mason

MBBS, FRCS, FFAEM, MD
Emergency Physician, Professor of Emergency
Medicine, University of Sheffield

The ACA and it's Impact in the US

Dr. Chris Carpenter

MD, MSc, FACEP, FAAEM, AGSF
Director Evidence-Based Medicine
Professor Emergency Medicine, Washington
University School of Medicine in St. Louis

VIOLENCE IN THE ED

Preventing Escalation with
Marginalized Patients

Sarah Ovens

MSW

Security and the Smaller ED

Dr. Al Drummond

MDCM CCFP(EM) FCFP
Co-chair, Public Affairs, Canadian Association of
Emergency Physicians

Working as a Team with Security

Mark McCormick

CHPA
Security Manager and Fire Marshal
Mount Sinai Hospital

Closing Remarks and Adjournment

AGENDA DAY 2: Making Quality and Safety Work for Your Team

7:30am

Registration and Breakfast

8:00am-12:00pm

Welcoming Remarks

Co-Chair: Dr. Lucas Chartier

MD CM, MPH, FRCPC, dABEM
Deputy Medical Director and Director of
Quality & Innovation
Emergency Department, University Health Network
Assistant Professor, University of Toronto
Lead for Emergency Medicine, Toronto Central LHIN

Co-Chair: Dr. Shawn Mondoux

B. Eng., MD, MSc, FRCPC
Director of Quality and Safety, St. Joseph's Healthcare Hamilton
Assistant Professor, Dept. of Medicine, Div. of Emergency Medicine,
McMaster University
Assistant Professor, IHPME, University of Toronto

KEYNOTE: Why Quality and Safety

Dr. Joshua Tepper

MD, FCFPC, MBA, MPH
President & CEO, North York General Hospital
Associate Professor, University of Toronto

Making Audit & Feedback Effective for Front-Liners

Dr. Shawn Dowling

MD, FRCPC
Quality Improvement Scientist - Department of Emergency Medicine
Assistant Dean - Continuing Medical Education and Professional
Development
Cumming School of Medicine, University of Calgary

Christopher Rice

BComm – Information Design
KT Design Specialist

**EQUITY PANEL - THE FORGOTTEN DIMENSION
OF QUALITY**

LGBTQ2S+

Dr. Nadia Primiani

MD, CCFP(EM)
Emergency Physician, Sinai Health System
Assistant Professor, Department of Family and Community Medicine
University of Toronto

Marginalized/Substance Use

Dr. Robin Lennox

MD, CCFP
Assistant Professor with the Department of Family Medicine,
McMaster University

Aboriginal Populations

Holly Smith

OT. (Reg.) Ont., MHM
Interim Manager Aboriginal Services
Centre for Addiction and Mental Health

Using Simulation to Turn your ED Upside Down... For
Patient Safety

Dr. Andrew Petrosioniak

MD, MSc (MedEd), FRCPC
Emergency Physician & Trauma Team Leader
St. Michael's Hospital
Assistant Professor, Department of Medicine, University of Toronto
Associate Scientist, Li Ka Shing Knowledge Institute

Kari White

RRT, FCSRT, MScCH(c)
CLM - Respiratory Therapy
Unity Health Toronto - St. Michael's

Lunch and Networking Break

1:00pm-3:30pm

Improving Outcomes Patients Care About

Dr. Samuel Vaillancourt

MD, MPH, FRCPC
Emergency Physician, St. Michael's Hospital
Associate Scientist, Li Ka Shing Knowledge Institute

Cathie Hofstetter

Patient Advocate, Arthritis Society and the Canadian Arthritis Network
Retired President, McGowan Fence & Supply Limited

M&M's - Making a Century-Old Idea
New Again

Dr. Edmund Kwok

MD, MHA, MSc, FRCPC
Director of Quality Improvement Unit, Dept. of Emergency Medicine
Assistant Professor, University of Ottawa
Clinician Investigator, The Ottawa Hospital Research Institute

Closing Remarks and Adjournment

REGISTRATION INFORMATION

How to Register

Please register for this event online at www.SREMI.ca/EDAC2019. Please note: space is not guaranteed unless payment is received prior to the event.

Registration Fee

One Day Option
\$599 + HST

Two Day Option
\$999 + HST

Payment Method

Payment can be made by Credit Card (American Express/VISA/Mastercard) or Cheque. Please note: for transactions less than \$300 before taxes, payment must be made by credit card.

Cancellation Policy

Cancellations must be received in writing to the contact indicated below. Cancellation fees are indicated below. You may also transfer registrations to another person at no cost. SREMI reserves the right to cancel or reschedule an event.

Timeframe	Refund
5+ Business Days	Full Refund - \$200 Administrative Fee
-5 Business Days	No Refund

Contact Us

For additional information, contact

Sylvia Lyons

sylvia.lyons@sinaihealthsystem.ca

416.586.4800 ext. 6664

Participating In-Person?

Travel and Accommodation

We're happy to offer hotel corporate rates. For more information visit <https://www.oha.com/education/about-oha-education/travel>

Special Requirements

If you have any special or dietary requirements, please let us know when registering for the event to ensure we can accommodate your request.

Participating Online?

Access and Presentation Material

An email will be sent to all registrants one business day prior to the webcast which includes connection information, test link, troubleshooting tips and presentation materials.