Join us for Canada’s leading Emergency Department (ED) Administration Conference, presented by the Schwartz/Reisman Emergency Institute (SREMI).

Day one will provide an update on several issues of importance to current and future leaders and administrators in emergency services, presented by internationally renowned speakers. Day two, will be focused on “Making Quality & Safety Work for Your Team”. Experts from around the country will guide participants in an exploration of how merging leadership, quality and safety can influence operations and organizational culture, resulting in positive institutional change and continuous improvement. Using a multi-disciplinary approach, participants will learn how to engage care teams to find innovative and creative ways to help you improve hospital services and patient care.

Individuals can register for one day, or attend both at a reduced rate. To allow for greater accessibility, this event is being offered as both an in-person conference and live webcast.
7:30am
Registration and Breakfast

8:00am-12:00pm
Co-Chairs Welcome

Dr. David Dushenski
MD, CCFP(EM), FCFP
Chief of Emergency Medicine
Schwartz/Reisman Emergency Centre
Sinai Health System

Dr. Paul Hannam
MD, CCFP(EM), FCFP
Chief, North York General Hospital
Assistant Professor
Department of Family and Community Medicine

Dr. Howard Ovens
MD, CCFP(EM), FCFP
Emergency Physician and Chief Medical Strategy
Officer, Sinai Health System
Professor, Department of Family and Community Medicine University of Toronto

“State of the Union”
Dr. Howard Ovens

EARLY PREGNANCY CARE IN THE ED - WHERE ARE WE WHERE ARE WE GOING?

KEYNOTE: Early Pregnancy in the ED - The Lived Experience
Dr. Kristen Blakely
PhD [Sociology and Women’s and Gender Studies, Loyola University Chicago], Chair Canadian Women’s Foundation Board of Directors

What Does the Evidence Say?
Dr. Catherine Varner
MD, MSc, CCFP(EM)
Emergency Physician and Clinician Scientist
Department of Emergency Medicine
Schwartz/Reisman Emergency Medicine Institute

The Early Pregnancy Assessment Clinic - Our experience at North York General Hospital
Dr. Modupe Tunde-Byass
MD, FRCOG (UK), FRCS(C), Cert. Q.I (U of T)
Obstetrician and Gynaecologist, North York General Hospital
Assistant Professor of Obstetrics and Gynaecology, University of Toronto

Lunch and Networking Break

12:45pm-4:30pm
LEADERSHIP IN 2019
Engaging Future Leaders; Focus on Women
Dr. Carolyn Snider
MD, MPH, FRCPC(EM)
Chief of Emergency Medicine,
St. Michael’s Hospital
Associate Professor, University of Toronto

Engaging Future Leaders; Focus on Millennials
Nora Spinks
CEO, Vanier Institute of the Family

REGIONAL STRUCTURES - WHO CARES?
The Urgent Care Centre - What Does the Data Tell us in the UK?
Dr. Suzanne Mason
MBBS, FRCS, FFAEM, MD
Emergency Physician, Professor of Emergency Medicine, University of Sheffield

The ACA and it’s Impact in the US
Dr. Chris Carpenter
MD, MSc, FACEP, FAAEM, AGSF
Director Evidence-Based Medicine
Professor Emergency Medicine, Washington University School of Medicine in St. Louis

VIOLENCE IN THE ED
Preventing Escalation with Marginalized Patients
Sarah Ovens
MSW

Security and the Smaller ED
Dr. Al Drummond
MDCM CCFP(EM) FCFP
Co-chair, Public Affairs, Canadian Association of Emergency Physicians

Working as a Team with Security
Mark McCormick
CHPA
Security Manager and Fire Marshal
Mount Sinai Hospital

Closing Remarks and Adjournment
AGENDA DAY 2:
Making Quality and Safety Work for Your Team

7:30am
Registration and Breakfast

8:00am-12:00pm
Welcoming Remarks

Co-Chair: Dr. Lucas Chartier
MD CM, MPH, FRCP, dABEM
Deputy Medical Director and Director of Quality & Innovation
Emergency Department, University Health Network
Assistant Professor, University of Toronto
Lead for Emergency Medicine, Toronto Central LHIN

Co-Chair: Dr. Shawn Mondoux
B. Eng., MD, MSc, FRCP
Director of Quality and Safety, St. Joseph’s Healthcare Hamilton
Assistant Professor, Dept. of Medicine, Div. of Emergency Medicine, McMaster University
Assistant Professor, IHPME, University of Toronto

KEYNOTE: Why Quality and Safety
Dr. Joshua Tepper
MD, FCFPC, MBA, MPH
President & CEO, North York General Hospital
Associate Professor, University of Toronto

Making Audit & Feedback Effective for Front-Liners

Dr. Shawn Dowling
MD, FRCP
Quality Improvement Scientist - Department of Emergency Medicine
Assistant Dean - Continuing Medical Education and Professional Development
Cumming School of Medicine, University of Calgary

Christopher Rice
BComm – Information Design
KT Design Specialist

EQUITY PANEL - THE FORGOTTEN DIMENSION OF QUALITY

LGBTQ2S+

Dr. Nadia Primiani
MD, CCFP(EM)
Emergency Physician, Sinai Health System
Assistant Professor, Department of Family and Community Medicine
University of Toronto

Marginalized/Substance Use

Dr. Robin Lennox
MD, CCFP
Assistant Professor with the Department of Family Medicine, McMaster University

Aboriginal Populations

Holly Smith
OT, (Reg) Ont., MHM
Interim Manager Aboriginal Services
Centre for Addiction and Mental Health

Using Simulation to Turn your ED Upside Down... For Patient Safety

Dr. Andrew Petrosoniak
MD, MSc (MedEd), FRCP
Emergency Physician & Trauma Team Leader
St. Michael’s Hospital
Associate Professor, Department of Medicine, University of Toronto
Assistant Scientist, Li Ka Shing Knowledge Institute

Kari White
RRT, FCSRT, MScCH(c)
CLM - Respiratory Therapy
Unity Health Toronto - St. Michael’s

Lunch and Networking Break

1:00pm-3:30pm
Improving Outcomes Patients Care About

Dr. Samuel Vaillancourt
MD, MPH, FRCP
Emergency Physician, St. Michael’s Hospital
Associate Scientist, Li Ka Shing Knowledge Institute

Cathie Hofstetter
Patient Advocate, Arthritis Society and the Canadian Arthritis Network
Retired President, McGowan Fence & Supply Limited

M&M’s - Making a Century-Old Idea New Again

Dr. Edmund Kwok
MD, MHA, MSc, FRCP
Director of Quality Improvement Unit, Dept. of Emergency Medicine
Assistant Professor, University of Ottawa
Clinician Investigator, The Ottawa Hospital Research Institute

Closing Remarks and Adjournment
How to Register
Please register for this event online at www.SREMI.ca/EDAC2019. Please note: space is not guaranteed unless payment is received prior to the event.

Registration Fee
<table>
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<tr>
<th>One Day Option</th>
<th>Two Day Option</th>
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<tr>
<td>$599 + HST</td>
<td>$999 + HST</td>
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Payment Method
Payment can be made by Credit Card (American Express/VISA/Mastercard) or Cheque. Please note: for transactions less than $300 before taxes, payment must be made by credit card.

Cancellation Policy
Cancellations must be received in writing to the contact indicated below. Cancellation fees are indicated below. You may also transfer registrations to another person at no cost. SREMI reserves the right to cancel or reschedule an event.

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<th>Timeframe</th>
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<tr>
<td>5+ Business Days</td>
<td>Full Refund - $200 Administrative Fee</td>
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<tr>
<td>-5 Business Days</td>
<td>No Refund</td>
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Contact Us
For additional information, contact

Sylvia Lyons
sylvia.lyons@sinahealthsystem.ca
416.586.4800 ext. 6664

Participating In-Person?
Travel and Accommodation
We're happy to offer hotel corporate rates. For more information visit https://www.oha.com/education/about-oha-education/travel

Special Requirements
If you have any special or dietary requirements, please let us know when registering for the event to ensure we can accommodate your request.

Participating Online?
Access and Presentation Material
An email will be sent to all registrants one business day prior to the webcast which includes connection information, test link, troubleshooting tips and presentation materials.